



To our valued families and community partners:

The health and well-being of our patients and staff is, as always, our top priority. The outbreak of the COVID-19 virus is a rapidly evolving situation. We are closely monitoring the progression of this outbreak as well as the recommended preventative measures.

In addition to our customary patient and staff protocol, we have implemented additional safety precautions to safeguard both our employees and our patients.

**Each day, our staff will be screened with the following questions:**

1. Have you traveled internationally within the last 14 days to countries with sustained community transmission? For updated information on affected countries visit: <https://www.cdc.gov/coronavirus/2019-ncov/travelers/index.html>
2. Are you experiencing signs or symptoms of a respiratory infection, such as a fever, cough, and sore throat?
3. In the last 14 days, have you had contact with someone with or under investigation for COVID-19, or someone ill with respiratory illness?
4. Do you reside in a community where community-based spread of COVID-19 is occurring?

We will continue to monitor any changes in guidelines issued by the CDC, The National Hospice and Palliative Care Organization and local public health authorities. In the meantime, we are open for business and as always, are here to support our community.

For more information, please visit the National Hospice and Palliative Care website:

<https://www.nhpco.org/coronavirus>

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